

International Online Podium IOP

**Exploring ideas for the professional management
of selected social problems and challenges in
Bosnia & Herzegovina and Switzerland**
22nd and 23rd June 2021

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Exploring ideas for the professional management of selected social problems and challenges in Bosnia & Herzegovina and Switzerland.

Professionals from the social, scientific, and political communities continuously face social challenges and problems. While their work is to develop adequate responses, the ability to respond and develop services depends largely on the existing contextual conditions and the necessary attention and sensitivity to the need for support.

Where important social services cannot be provided, or can only be provided to a limited extent, this can have serious consequences for people who are dependent on assistance. The current pandemic has further complicated the work and opportunities for assistance and weaknesses in dealing with social problems have become apparent in Switzerland and Bosnia & Herzegovina. This is a challenging situation both for professionals and those seeking help.

The exchange of knowledge, experience and cooperation across borders between students and lecturers from different disciplines with professionals from practice, administration and politics can provide inspiration and orientation for dealing with these challenges. They can also improve and further develop a range of strategies and practices. The two-day International Online Podium IOP 2021 offers the opportunity to discuss professional possibilities and experiences that can contribute to maintaining and promoting professionals' capacity to act, even under challenging circumstances.

On the first day, we address a methodological topic and provide insight into a reflection model for the critical assessment and further development of one's own professional activity. On the second day, we discuss the need and possible ways to support vulnerable people who have fled and experienced trauma as well as the impact of trauma on professionals' response to the refugee crisis.

The IOP 2021 is composed of various formats such as podium discussions, group sessions and workshops to explore the topics and facilitate participation and exchange between students, researchers, lecturers and professionals from different fields of practice.

We invite you to share your ideas and experiences with us.

Time	Tuesday - June 22	Wednesday - June 23
	'Reflection & Discourse' for professional development	'Flight & Trauma' as a societal and professional challenge
08.45-09.00	<i>Arrival</i> Introduction platform & online tools	<i>Arrival</i>
09.00-09.40	<i>Welcome</i> Introduction into conference agenda	<i>Workshop</i> 'Photovoice' method for sharing meanings Introduction of method and practical application
09.40-10.15	<i>Group Session 1</i> Getting to know each other and reflexive approach to the topics	
10.15-10.45	<i>Podium Discussion 1</i> International, inter- and transdisciplinary cooperation Opportunities and challenges	<i>Input 2</i> Theoretical basis for exploration project 'Flight & Trauma' Connections to Social Work/ Social Pedagogy
10.45-11.15	Coffee break	Coffee break
11.15-12.45	<i>Input 1</i> Understanding of reflection and working on cases Introducing the model of 'key situations'	<i>Input 3</i> Exploration project 'Flight & Trauma' Methodological approach and results <i>Group Session 2</i> Discussion of findings and critical reflection Exchange on methodological approach, findings and perception
12.45-14.15	Lunch break	Lunch break
14.15-15.45	<i>Workshop Part 1</i> Making the 'key situation' model tangible Work on specific cases from the Bosnian and Swiss field of practice	<i>Input 4 – 6</i> Spotlight on the refugee situation and trauma Various perspectives <i>Podium Discussion 2</i> Bosnian and Swiss experts in discussion about experiences, challenges and insights concerning 'Flight & Trauma'
15.45-16.00	Coffee break	Coffee break
16.00-16.45	<i>Workshop Part 2</i> Experience and results sharing CH and BiH perspective on 'reflection'	<i>Group Session 3</i> Lessons learned Evaluation
16.45-17.00		Review and farewell

Thematic focus, design and formats

The reflection model 'key situation' as a methodical approach for the development of professional activity

On the first day, we will address the reflection model 'key situations' in theory and practice. Reflection in the group is an important tool for the continuous improvement of professional practice. Through (self-)reflection and discourse, a deeper understanding of challenging professional situations is gradually achieved. Through a consistent theory-practice relationship, alternative courses of action can be found. In the three sequences, the method is presented and an insight into the specific processing of key situations is provided.

Addressing flight and trauma as a societal and professional challenge

On the second day, we will explore the topic of 'Flight & Trauma'. Vulnerable people who have fled and have experienced trauma is a pressing social issue and should not disappear from public awareness. In the sessions, participants will have the opportunity to deal with the topic from a personal perspective through the 'Photovoice' method. Further, the results of a small investigation, conducted in the area of Tuzla, will be presented and critically discussed. In a last sequence, experts from Switzerland and Bosnia & Herzegovina will outline their position and their experience.

Design and formats of the 'International Online Podium IOP 2021'

Different formats promise a lively and diversified programme and offer the opportunity for active participation. Every voice counts in the exchange.

In **Group Sessions 1 – 3** we have the opportunity to exchange and share knowledge and experience in small groups. It is also the setting for critically reflecting together on what we have heard.

Podium Discussions 1 – 2 are held in plenum. Selected experts share their experiences on IOP topics and answer questions from the moderator and the audience.

Input Sessions 1 – 6 take place in plenum and are designed to provide specific expertise, be it methodological or on the topic of trauma and people on the move.

Two **Workshops** offer the opportunity to experience a method in practice by applying it in a small group.

About the cooperation

The cooperation between a Bosnian inter- and transdisciplinary network and a team from the HSA FHNW started in 2008. Since then, many joint projects in the field of research, teaching and practice have been realised. A central interest lies in the 'cooperation' and its quality as a prerequisite for the theory-practice transfer as well as for innovative developments. Newly gained knowledge and experience were continuously incorporated into teaching and students were given the opportunity for international exchange and networking within the framework of study trips and workshops at Summer and Winter Schools. Since the study trip planned for 2020 could not be carried out in analogue form, we built up the online exchange, which is intended to continue our exchange despite the difficult circumstances. The International Online Podium IOP 2021 is the result of this cooperation and collaboration in 'Triologue', between students, representatives from practice, politics and lecturers from the two countries,

The main topics of the International Online Podium IOP 2021 represent areas of interest of this Bosnian-Swiss working group, which has jointly prepared the podium to promote inter- and transdisciplinary cooperation as well as learning and development across borders.

Preparation team and contributors

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Input 4, Podium Discussion 2

Welcome

Podium Discussion 2

Working group 'Flight & Trauma'



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CENTAR "PUŽ" Tuzla - pružanje usluga u zajedici